Requirements for receiving a provider level monthly Report Card

For a provider to receive a report card within a given month, the following needs to be true:

- Provider must have provided care to at least 10 distinct eligible visits (patient was seen by provider with ProviderRoleID 1, 2, 3, 4, 5 or 6) according to the data submitted for the month. If the provider seen less than 10 eligible visits, they will receive an email notification without an attached report; if they seen 10 or more distinct eligible visits, they will receive an attached performance metrics report.
- Provider Role in data submission must be Attending, Fellow, Nurse Practitioner, or Physician Assistant (ProviderRoleID 1,2,4 or 5).
- “Include In ABC” needs to be set to “Yes”
- “Gets Report” needs to be set to “Yes”
- Provider email address must be provided.

Reading and Understanding Your Report Cards

PROVIDER REPORT CARD:

Sample provider report card.pdf

The information in this report is specific to you. No other personnel at your site, including the Site PI, has access to it. Presentation of provider results at the site level will be anonymous.

The calculation of each measure includes all encounters with a provider who can initiate care (resident, NP, PA, and/or fellow). Your performance information only includes patient visits attributable to your care. Visits that involve care from by multiple providers will be included in each of the providers’ information. All “time” performance measures are reported in minutes.

Provider performance for each measure are displayed graphically on pages XX to YY. Your ranking on each measure is indicated by a colored bar within the graph. A black bar indicates performance between the 25th and 75th percentile of providers at your site. A green bar indicates performance above the 75th percentile of providers at your site. Finally, a red bar indicates performance below the 25th percentile of providers at your site. Horizontal bars represent your site’s performance, Registry network performance (purple bar), and Achievable Benchmark of Care (ABC) goal (blue bar). The ABCs represent the “best practice” of top provider performance (both at your site and across the Registry network) from the last calendar year.

‡ Performance determination for “return visit” measures has a one-month time lag.

The number of visits meeting criteria for each Performance Measure is denoted by the letter N (or, when indicated by N, the month indicated plus the previous two months). Performance measures with an N so low as to create unstable rates will not be calculated and denoted with an asterisk.

Trend graphs are displayed to the right of the monthly site graph. Trend graphs allow you to compare your performance over time with your site, the Registry, and ABCs. (Network = purple, ABC = blue) and by a black trend line for your site data.

SITE REPORT CARD:

Sample site report card.pdf

Data for each performance measure (except the “left without being seen measure”) include only visits seen by a provider who can initiate care (resident, NP, PA, fellow, and/or attending) and which are attributed to your site. All “time” performance measures are reported in minutes.

Performance measure information indicated by green bars represents performance better than performance across the Registry network. Information indicated by red bars represents performance worse than performance across the Registry network. The Achievable Benchmark of Care (ABC), “best practice” of top provider performance from the last calendar year, is also provided for your information.

‡= No ABC is given for these measures as they are not attributable on a provider level.

‡ Performance determination for “return visit” measures has a one-month time lag.

The number of visits meeting criteria for each Performance Measure is denoted by the letter N (or, when indicated by N, the month indicated plus the previous two months). Performance measures with an N so low as to create unstable rates will not be calculated and denoted with an asterisk.

Trend graphs are displayed to the right of the monthly site graph. Trend graphs allow you to compare your performance over time with your site, the Registry, and ABCs. (Network = purple, ABC = blue) and by a black trend line for your site data.